



TERMS AND CONDITIONS

1. General terms and conditions

- 1.1. By registering for a course, participants agree to these Terms and Conditions.
 - 1.2. Registration for a course is only complete once full payment has been received.
 - 1.3. Course fees must be paid in full before any course materials are distributed.
 - 1.4. Course fees include course materials, classroom sessions, wine samples and the first examination attempt, unless stated otherwise.
 - 1.5. WSET is provided with your email address and therefore may contact you directly. Your email address and date of birth are required for exam registration.
 - 1.6. PowerPoint presentations provided in the sessions are the property of WSET and must not be reproduced or distributed to a third party. This includes PDF slides distributed to students.
 - 1.7. It is the student's responsibility to ensure the postal address provided at time of registration is correct and up to date, and to collect any parcels (textbooks, certificates, etc.) from the post office if required. Address details can be updated by emailing wineeducation@samsmith.com
 - 1.8. Replacement certificates, pins or textbooks will be at student's own costs. See sections 4 and 5.
 - 1.9. Catch up classes are not available, and classes are not recorded.
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2. Cancellation terms and conditions

- 2.1. Participants may cancel their registration for a full refund* up until:
 - WSET level 1 in Wines: 20 days before class commences
 - WSET Level 2 in Wines: 35 days before class commences
 - WSET level 3 in Wines: 50 days before class commences
 - 2.2. After the above deadlines, participants wishing to cancel their registration up to 15 days before class commences will incur a charge for 15% of the course fees, plus transaction and booking fees*.
 - 2.3. Between 7 and 14 days before the class commencing, participants wishing to cancel their registration will incur a charge of 30% of the course fees, plus transaction and booking fees*.
 - 2.4. Students who wish to defer to a future course date will be bound to the terms and conditions stated above (2.1, 2.2, 2.3).
 - 2.5. No refunds or deferrals are permitted with less than 7 days' notice.
 - 2.6. Students needing to cancel their registration may be able to avoid cancellation fees if they provide a replacement student to take their place. Please advise Samuel Smith and Son in writing at wineeducation@samsmith.com for your case to be assessed.
 - 2.6. If Samuel Smith and Son cancels a course, we will offer a full refund to participants, including any booking and transaction fees, or offer a deferral to a future course date, if this is suitable to the participant.
 - 2.7. Transaction and booking fees will not be refunded, unless the course is cancelled by Samuel Smith & Son.
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* Less transaction fee (\$1.10) and booking fee (1.9%)

3. Exams

3.1. Participants should attend all scheduled classroom sessions to be eligible to sit for the exam.

3.2. Participants who do not attend the exam will forfeit their exam fee and will need to register for an exam re-sit. See fees below in 3.3

3.3. If a participant does not pass the exam on their first attempt, they may re-sit the exam for an additional fee:

WSET level 1 in Wines: \$160

WSET Level 2 in Wines: \$220

WSET Level 3 in Wines tasting and theory: \$360

WSET Level 3 in Wines tasting only: \$175

WSET Level 3 in Wines theory only: \$250

3.4. Registration for an exam re-sit is only confirmed once payment in full is received.

4. Re-issuing of course materials

4.1. Lost or damaged course materials can be reissued upon request for a fee.

WSET Level 1 in Wines: \$60

WSET Level 2 in Wines: \$150

WSET Level 3 in Wines: \$210

4.2. Replacement requests must be submitted via email to wineeducation@samsmith.com .

5. Requesting replacement certificates or pins

5.1. Participants may request a replacement certificate or lapel pin at their own expense. Email wineeducation@samsmith.com and we will send you the required paperwork to complete and send directly to WSET.

5.2. Requests must include the participant's name, course completion date, and proof of identity.

6. Contact Information

For any inquiries regarding these terms, please contact wineeducation@samsmith.com .

By proceeding with registration, participants acknowledge and agree to these terms and conditions.